

LIFETIME POWERTRAIN PROGRAM

LOYALTY CERTIFICATE

CERTIFICATE REGISTRATION#
ALTP2-01-

SECTION 1 CUSTOMER INFORMATION → ("You or Your")

LAST NAME		FIRST NAME	M.I.
CO-OWNER LAST NAME		FIRST NAME	M.I.
ADDRESS			EMAIL ADDRESS
CITY	STATE	ZIP	TELEPHONE

SECTION 2 DEALER INFORMATION → ("We, Us, or Our")

DEALER NAME			
CITY	STATE	ZIP	TELEPHONE

SECTION 3 VEHICLE AND CERTIFICATE INFORMATION

VIN	YEAR	MAKE	MODEL
<input type="checkbox"/> NEW VEHICLE <input type="checkbox"/> PRE-OWNED VEHICLE	VEHICLE PURCHASE DATE	CURRENT ODOMETER	DEDUCTIBLE - \$200

SECTION 4 COVERED PARTS

Drive Axle – All internally lubricated parts; Gear Cases and Housings if damaged as the result of a mechanical failure to an internally lubricated part; Axle Shafts and Bearings (excluding wheel and hub bearings); C.V. and Universal Joints; Propeller Shafts; 4WD Actuator.
Transmission/Transfer Case – All internally lubricated parts; Gear Cases and Housing if damaged as the result of a mechanical failure to an internally lubricated part; Torque Converter; Flywheel/Flexplate; Vacuum Modulator Valve; TV Cable; Mounts; Oil Pan; TCM; Solenoids; Cooler and Metal Cooler Lines.
Engine – All internally lubricated parts; Engine Block, Cylinder Head(s) if damaged as a result of a mechanical failure to an internally lubricated part and Intake/Exhaust Manifolds; Mounts; Expansion Plugs; Pulleys; Harmonic Balancer; Oil Pan; Timing Chain Cover; Valve Cover(s); Water Pump; Thermostat and Thermostat Housing.
Turbocharger/Supercharger (Factory Installed Only) - All internally lubricated parts including: Turbine; Turbine Shaft; Valves; Vanes and Housing if damaged as the result of a mechanical failure to an internally lubricated part.

SECTION 5 ELIGIBILITY

MAINTENANCE REQUIREMENTS FOR NEW VEHICLES - In order to maintain **Your** reward eligibility under this Loyalty Certificate, **You** are required to have all the vehicle manufacturer recommended oil and filter changes, transmission fluid changes and tire rotations performed at **Our** service department. Maintenance services must be performed within 1,000 miles of the manufacturer recommended Service Intervals. For a list of manufacturer recommended maintenance services and Service Intervals, consult **Your** vehicle owner's manual. If **Your** vehicle is equipped with a "Maintenance Minder," "Oil Life Monitoring System," or other manufacturer engine service monitoring systems, then **You** must have **Your** oil changes and tire rotations performed at least every 7,500 miles.

MAINTENANCE REQUIREMENTS FOR PRE-OWNED VEHICLES - In order to maintain **Your** reward eligibility under this Loyalty Certificate, **You** are required to have **Your** oil and filter changed and **Your** tires rotated at the Service Intervals shown to the right, at **Our** service department. **You** must have all maintenance services performed within 1,000 miles of the required Service Intervals. **You** also must have **Your** transmission fluid changed within 1,000 miles of the manufacturer recommended Service Intervals for **Your** vehicle at **Our** service Department. "Factory" refers to the manufacturer's maintenance schedule. Please refer to the eligibility section for new vehicles above for more information on the manufacturer's maintenance schedule. If the applicable pre-owned vehicle service intervals are not marked, then the 3,000 mile oil/filter change and the 6,000 mile tire rotation service intervals shall apply.

OIL AND FILTER CHANGE SERVICE INTERVAL			
<input type="checkbox"/> 3,000 Miles	<input type="checkbox"/> 3,750 Miles	<input type="checkbox"/> 5,000 Miles	<input type="checkbox"/> Factory
TIRE ROTATION SERVICE INTERVAL			
<input type="checkbox"/> 6,000 Miles	<input type="checkbox"/> 7,500 Miles	<input type="checkbox"/> 5,000 Miles	<input type="checkbox"/> Factory

OTHER REQUIREMENTS - **Your** compliance with the maintenance requirements will be audited by **Us** through **Our** service records. Upon **Our** request, **We** reserve the right to require **You** to provide **Us** with proof that the Maintenance Requirements have been met. In addition to the Maintenance Requirements outlined above, within 180 days after the 10 year anniversary of the **VEHICLE PURCHASE DATE**, and every 5 years thereafter (within 180 days), **You** are required to log on to the following website at www.lifetimevehiclereg.com to confirm that **You** (a) still own the vehicle; and (b) **You** have maintained **Your** vehicle as required. If **You** are unable to log on to **Our** website, **You** may submit **Your** confirmation by certified mail to the following address: Confirmation Dept. PO BOX 232437, San Diego, CA, 92193-2437.

SECTION 6 IMPORTANT INFORMATION ABOUT THE LIFETIME POWERTRAIN LOYALTY PROGRAM

- This Loyalty Certificate entitles **You** to participate in the Lifetime Powertrain Loyalty Program. **Your** participation in the Lifetime Powertrain Loyalty Program is voluntary. **This Loyalty Certificate is not a product warranty nor is it a service contract. We** are providing this Loyalty Certificate to **You** at no cost.
- The term "Service Interval" refers to the amount of miles that elapses between the performance of maintenance services. The Maintenance Requirements under this Loyalty Certificate require services be performed within 1,000 miles (plus or minus) of the required Service Interval as specified in **SECTION 5 - ELIGIBILITY**.
- To qualify for rewards under this Loyalty Certificate **You** must maintain **Your** vehicle as described in **SECTION 5 - ELIGIBILITY**. Then, subject to the terms and conditions listed herein and **Your** payment of the deductible (if applicable), **We** will repair, replace, or have repaired or replaced any covered part which fails to perform the function for which it was intended to perform, within manufacturer specifications, due to a mechanical or electrical defect. Replacement may be made with a part which is of like kind and quality comparable with the original design specifications and wear tolerances of the vehicle. Coverage is limited to the covered parts listed above. Normal wear and tear or physical damage is not covered.
- To initiate a claim for rewards under this Loyalty Certificate, **You** must bring the vehicle and this Loyalty Certificate to **Our** service facility.
- This Loyalty Certificate applies to **You** only and only to the vehicle described above. This Loyalty Certificate cannot be transferred to any other person including any subsequent owners of the vehicle.
- You** must maintain record of all maintenance services performed. If **You** fail to maintain **Your** vehicle in accordance with the Maintenance Requirements or to confirm **Your** continued ownership of the vehicle (both as described in **SECTION 5 - ELIGIBILITY** above) then this Loyalty Certificate shall become void and **Your** vehicle will no longer be eligible for repairs under this Loyalty Certificate. **You** should maintain records of all maintenance services performed by **Us**.

By **Your** signature below, **You** acknowledge that **You** been given the opportunity to read the entire Loyalty Certificate and understand the terms, conditions and exclusions governing the Lifetime Powertrain Loyalty Program. **You** further acknowledge that **You** will be responsible for the deductible amount (if applicable) indicated in **SECTION 3** above.

CUSTOMER SIGNATURE: _____	DATE: _____
CO-OWNER SIGNATURE: _____	DATE: _____
DEALER AUTHORIZED SIGNATURE: _____	DATE: _____

WHITE – ADMINISTRATOR

YELLOW – PURCHASER

PINK – DEALER

SECTION 7 EXCLUSIONS

This Loyalty Certificate does NOT provide coverage for any of the following:

1. Defects or repair problems that result from collision, abuse, misuse or negligence. Defects or repair problems that result from lack of adequate maintenance after **You** bought the vehicle.
2. Repair or replacement of a covered part if the repair or replacement is covered by the repairer's warranty, the manufacturer's new car warranty, an extended service contract provider, or if the manufacturer otherwise agrees to repair or replace the part.
3. Repair or replacement of a covered part if the damage was caused by the failure of a non-covered part.
4. Replacement of maintenance items (such as spark plugs, ignition points, positive crankcase ventilator valve, filters, lubricants and oil, electrical items) made in connection with normal maintenance services.
5. Damage caused by **Your** failure to take or cause to be taken, reasonable precautions to prevent damage when an apparent problem exists (e.g. change in engine temperature condition, unusual noises, leaking fluids, shaking, unusual shifting, etc.).
6. Damage caused by the lack of proper and/or necessary amounts of coolants or lubricants or caused by sludge buildup, contaminant(s), or foreign object(s).
7. Replacement of or repairs to parts of the vehicle not listed on this Loyalty Certificate as covered parts.
8. Gradual reduction in operating performance due to normal wear and tear (the natural and inherent wear characteristics of automotive parts) and not resulting from the failure of a covered part.
9. Oil loss or use not resulting from the failure of a covered part.
10. Failure of any part if the odometer is inoperative or has been tampered with or has been disconnected subsequent to **Your** purchase of the vehicle.
11. Fluids, seals and gaskets unless required in connection with the repair or replacement of a covered part.
12. Vehicles used for commercial purposes including but not limited to construction purposes, delivery purposes, commercial towing, commercial farm operation, volunteer public service(s), snow plowing, rental, livery, taxi, any type of emergency vehicle, or competitive or off road racing.
13. Repair or replacement to any part if **You** have not maintained **Your** eligibility under the Lifetime Powertrain Loyalty Program.
14. Repair or replacement of hybrid or electric vehicle specific components.
15. Repair or replacement of any part if the vehicle's powertrain components, exhaust system or suspension system have been modified in any manner not approved by the manufacturer.
16. Damage caused by accident, civil commotion or riot, nuclear contamination, collision or upset, glass breakage, earthquake, explosion, falling objects, fire or smoke, flood, fluid contamination, freezing, hail, lightning, malicious mischief, fuel contamination, oil contamination, rust, corrosion or electrolysis, theft or larceny, vandalism, water, water contamination, windstorm and other external forces or events.

SECTION 8 LIMITS OF LIABILITY

1. 90 days and 3,000 miles must elapse from the odometer reading at the date of Loyalty Certificate issuance to be eligible for repair. Failures that occur within the first 90 days and 3,000 miles are not covered.
2. The total amount payable for any single incident of repair and/or replacement shall not exceed the actual cash value of the vehicle immediately prior to the breakdown. This determination will be made using the average trade-in value from the most recent National Automobile Dealers Association (NADA) guide.