

# LIFETIME POWERTRAIN LIMITED WARRANTY

## SECTION 1 - LIMITED WARRANTY INFORMATION

LIMITED WARRANTY ISSUANCE DATE

LIMITED WARRANTY NUMBER

## SECTION 2 - DEALER INFORMATION ("We", "Us", or "Our")

DEALER NAME

ADDRESS

TELEPHONE

CITY

STATE

ZIP

## SECTION 3 - CUSTOMER INFORMATION ("You" or "Your")

LAST NAME

FIRST NAME

M.I.

LAST NAME

FIRST NAME

M.I.

ADDRESS

PHONE

CITY

STATE

ZIP

EMAIL ADDRESS

## SECTION 4 - VEHICLE INFORMATION

 NEW

VEHICLE PURCHASE PRICE

ODOMETER MILEAGE ON VEHICLE PURCHASE DATE

 USED

VIN

YEAR

MAKE

MODEL

## SECTION 5 - COVERED PARTS AND DEDUCTIBLE

**Drive Axle** - All internally lubricated parts; Gear Cases and Housings if damaged as the result of a mechanical failure of an internally lubricated part; Axle Shafts and Bearings; C.V. and Universal Joints; Propeller Shafts.

**Transmission/Transfer Case** - All internally lubricated parts; Gear Cases and Housing if damaged as the result of a mechanical failure of an internally lubricated part; Torque Converter; Vacuum Modulator Valve.

**Engine** - All internally lubricated parts; Engine Block, Heads and Intake/Exhaust Manifolds if damaged as a result of a mechanical failure of an internally lubricated part; Water Pump; Thermostat and Thermostat Housing. Exhaust Manifolds with internal catalytic converters are excluded from coverage.

**DEDUCTIBLE:\$200.00**

## SECTION 6 - MAINTENANCE REQUIREMENTS

In order to maintain Your eligibility under this Limited Warranty:

1. You are required to have all of the manufacturer's recommended vehicle maintenance services (as specified in the owner's manual) performed within one thousand (1,000) miles of the recommended service intervals at a licensed repair facility of Your choosing. If Your vehicle is equipped with a "Maintenance Minder", "Oil Life Monitoring System", or other manufacturer engine service monitoring system(s), then You must have Your oil changes and tire rotations performed at least every 7,500 miles.
2. You must ensure that the oil warning light or gauge and the temperature warning light or gauge are functioning before driving the vehicle.
3. You must keep copies of all repair orders indicating that the maintenance services were performed. Repair orders must indicate Your name, repair order number, repair order date, Vehicle Identification Number, a description of Your vehicle, repair order mileage, and a complete description of the services performed. In the event of a claim made hereunder, We may require You to furnish Us with copies of such repair orders. Failure to provide such repair orders may void coverage under this Limited Warranty.
4. If You have Your vehicle maintenance services performed at Our maintenance facility, then We will retain copies of Your repair orders for You.

## SECTION 7 - CUSTOMER ACKNOWLEDGEMENT

1. This is a Limited Warranty and not an insurance policy. This Limited Warranty is not subject to state insurance laws but it is subject to state and federal law concerning product warranties. This Limited Warranty gives you specific legal rights but You may also have other rights depending on the state in which You purchased the vehicle. The coverage provided hereunder is subject to Your payment of the deductible amount shown in **SECTION 5 - COVERED PARTS AND DEDUCTIBLE**.
2. To initiate a claim, You must bring the vehicle to Our service facility.
3. There are no warranties which extend beyond the description herein. We are not liable or responsible for any incidental, consequential, commercial, or exemplary losses or damages. Some states do not allow limitations on implied warranties or the exclusion of incidental or consequential damages, so the above limitations may not apply to You.
4. None of Our representatives, employees or agents are authorized to alter, extend amend or modify the terms of this Limited Warranty.

By Your signature below, You acknowledge that You have been given the opportunity to read the entire Limited Warranty and understand the terms, conditions and exclusions governing it. You further acknowledge that You will be responsible for the deductible.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DEALER AUTHORIZED SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

## **SECTION 8 – TERMS AND CONDITIONS**

1. If You maintain Your eligibility as described in **SECTION 6 – MAINTENANCE REQUIREMENTS**, then subject to Your payment of the deductible, We will repair, replace, or have repaired or replaced any covered part listed in **SECTION 5 – COVERED PARTS AND DEDUCTIBLE** which fails to perform the function for which it was intended to perform, within manufacturer specifications, due to a mechanical or electrical defect.
2. This Limited Warranty applies only to You, the consumer described in **SECTION 3 – CUSTOMER INFORMATION** and only to the vehicle described in **SECTION 4 – VEHICLE INFORMATION**. This Limited Warranty cannot be transferred to any other person including any subsequent owners of the vehicle.
3. If You fail to maintain Your eligibility under this Limited Warranty then it shall become void and Your vehicle will no longer be eligible for repairs hereunder.
4. You must allow Your vehicle to be examined by Us or Our representative if We ask to do so.
5. The total amount payable for any single incident of repair and/or replacement shall not exceed the actual cash value of the vehicle immediately prior to the breakdown. This determination will be made using the most recent National Automobile Dealers Association (NADA) guide for an average condition vehicle.
6. This Limited Warranty does not provide coverage for any repair(s) and/or replacement(s) which is also covered under the manufacturer's warranty, a repairer's warranty, a vehicle service contract or insurance policy regardless of whether such obligated party is unwilling or unable to honor its obligation. You are required to help us enforce Your rights against any party who may be responsible to You for the cost of repairs.

## **SECTION 9 – EXCLUSIONS**

This Limited Warranty does not provide coverage for any of the following:

1. Defects or repair problems that result from collision, abuse, negligence or lack of adequate maintenance after You bought the vehicle.
2. Any cost that would ordinarily be covered by the manufacturer's warranty but is not being covered by the manufacturer because the warranty has been prematurely voided by the manufacturer, because the manufacturer is out-of-business or because of any other circumstance where the manufacturer cannot or will not honor its warranty.
3. Replacement of maintenance items (such as spark plugs, positive crankcase ventilator valve, filters, lubricants and oil, electrical items) made in connection with normal maintenance services.
4. Damage caused by Your failure to take or cause to be taken, reasonable precautions to prevent damage when an apparent problem exists (e.g. change in engine temperature condition, unusual noises, odors, leaking fluids, shaking, unusual shifting, etc.).
5. Damage caused by the lack of proper and necessary amounts of coolants or lubricants or caused by sludge buildup, contaminant(s), or foreign object(s).
6. Repairs to parts of the vehicle not listed on this Limited Warranty as covered parts.
7. Gradual reduction in operating performance due to normal wear and tear (the natural and inherent wear characteristics of automotive parts) and not resulting from the failure of a covered part.
8. Oil loss not resulting from the failure of a covered part.
9. Fluids, seals and gaskets unless required in connection with the repair or replacement of a covered part.
10. Vehicles used for commercial purposes including but not limited to construction purposes, delivery purposes, commercial towing, commercial farm operation, volunteer public service(s), snow plowing, rental, livery, taxi, any type of emergency vehicle, or competitive or off road racing.
11. Repair or replacement to any part if You have not maintained Your eligibility under this Limited Warranty.
12. Repair or replacement of hybrid specific vehicle components.
13. Repair or replacement of any part if the vehicle's powertrain components, exhaust system or suspension system has been modified in a manner not approved by the manufacturer.

## **SECTION 10 – HOW TO MAKE A CLAIM**

### **NO REPAIRS OR PAYMENT SHALL BE MADE WITHOUT PRIOR AUTHORIZATION FROM THE ADMINISTRATOR**

1. In the event of a breakdown, You must take reasonable precaution to protect the vehicle from further damage. You must bring the Vehicle to Our service facility. If it's not possible or practical to bring the vehicle to Us, You may take the vehicle to any licensed repair facility and give the service advisor a copy of this Limited Warranty.
2. You or the service advisor must call the Administrator at 855-412-1041 to open a claim file prior to the commencement of any repairs. The Administrator will not authorize payments to You or the repair facility until Your maintenance records have been received and accepted. Payment for repair is subject to receipt of copies of the dated and itemized repair order. Should a breakdown occur on a weekend or holiday, You must contact the Administrator on the following business day to receive claim authorization (customer service hours are 9:30 AM - 7:00 PM, Eastern Time, Monday through Friday).
3. You must authorize any charge(s) necessary to determine the cause of failure including necessary diagnostic and tear down charges. If it is determined that the failure is not eligible for repair under this Limited Warranty, then You must pay for all diagnostic, tear down and repair charges.
4. We reserve the right to specify the reimbursement amounts for the claim based on new, remanufactured, independently rebuilt or used parts that conform to the manufacturer's design specifications and wear tolerances of Your vehicle. At Our discretion, We will either pay the repair facility directly for the cost of repairs or reimburse You for the cost of repairs. You may be required to pay the applicable deductible before service is rendered.